

## Reduced weekday timetable from Tuesday 4 January 2022

Good morning

We are sorry to update you that Thameslink, Southern and Great Northern services will run to a reduced weekday timetable from Tuesday 4 January 2022 until further notice. Gatwick Express services will be suspended with trains and crew used to support Southern services.

We know this will be difficult for our customers and we are very sorry.

This change is in response to a significant reduction in traincrew, service planning, controllers and other critical staff availability as the rise in coronavirus cases sees more staff needing to isolate. We understand how disappointing this news is, and our colleagues are working to find the best possible solution.

By reducing the size of the planned service in proportion to the number of staff expected to be available, we reduce unexpected cancellations, which we know are frustrating to our customers, and provide greater certainty over which trains will and will not run so customers can plan their journeys.

However with the limited time available, which is insufficient to design a new timetable, the only option available is to continue the weekday service that was planned to run between the 29<sup>th</sup> and 31<sup>st</sup> of December.

This means that trains will start and finish earlier than usual and will mostly run to Saturday-style timings.

Importantly, as this timetable was originally designed to support the closure of London Victoria, many Southern trains will remain on diversion, including to London Bridge. It means there will be no Southern or Gatwick Express service at London Victoria, Battersea Park, Clapham Junction or Wandsworth Common until Monday 10<sup>th</sup> January. Services will be progressively reintroduced from Monday 10<sup>th</sup> January.

Customers will need to allow additional time and may need to take alternative routes, such as travelling via London Bridge or taking a Thameslink train onto other parts of central London. Some school journeys may be affected, and we are working to add additional station calls and

similar wherever we can using the information that stakeholders have helped us to develop over previous years.

Customer communications will start today to provide as much notice as possible, train times have been updated at [www.nationalrail.co.uk](http://www.nationalrail.co.uk)

We will modify this timetable as best we can in response to feedback, and will be in touch again during the week of the 4<sup>th</sup> January to detail changes to London Victoria services from Monday 10 January 2022.

We will keep you updated, but if you have any questions, please let us know.

### **Briefing: Reduced weekday timetable effective Tuesday 4 January 2022 until further notice**

The timetable planned to run between the 29<sup>th</sup> and 31<sup>st</sup> of December 2021 will continue on weekdays from 4<sup>th</sup> January 2022 until further notice. There is no planned change to weekend services, but it may be necessary to make smaller, additional on-the-day changes. We are asking customers to continue to check journeys at [www.nationalrail.co.uk](http://www.nationalrail.co.uk)

A summary of the main changes for the week of the 4<sup>th</sup> January 2022 is below. From Monday 10<sup>th</sup> January, services will start to be reintroduced to London Victoria.

### **Southern / Gatwick Express**

#### **No services to or from London Victoria**

There will be no Southern or Gatwick Express services at London Victoria, Battersea Park, Clapham Junction or Wandsworth Common. Southern services on the following routes will be diverted north of East Croydon to London Bridge:

Horsham – Dorking – Epsom – London

In addition, Southern Metro services via Streatham Common/Streatham Hill that normally run to/from London Victoria will terminate at/start from Balham. There will be no direct service between Mitcham Junction and Balham.

Brighton to London Victoria Gatwick Express services will be suspended in the week of 4<sup>th</sup> January 2022.

#### **London Bridge to London Victoria**

This service is suspended.

**Epsom to London Bridge via Carshalton Beeches**

This service is suspended.

**Caterham / Tattenham Corner to London Bridge**

Caterham to London Bridge services via Tulse Hill will run and will split and join with another train at Purley to provide a service to Tattenham Corner on a half-hourly basis.

**Beckenham Junction to London Bridge via Tulse Hill**

Two trains per hour will run on this route.

**Sutton to St Albans / Luton**

Four trains per hour will run between Sutton and London Blackfriars via Tulse Hill. Two trains per hour will continue to Luton via St Pancras International.