

Vision

A Mole Valley which is **Fairer**, **Greener** and provides **Opportunity** for all.

Priorities

Fairer

Supporting individuals and communities to lead safe, healthy and fulfilling lives.

Greener

Striving to become carbon neutral and maximising opportunities to ensure Mole Valley remains a highly attractive area.

Opportunity

Enabling a prosperous local economy with thriving towns and villages.

Progressing Together

Working with our partners and the Mole Valley community, our mission is to transform our services to ensure that they are modern, valued, efficient, digital by choice and accessible by all.

We will

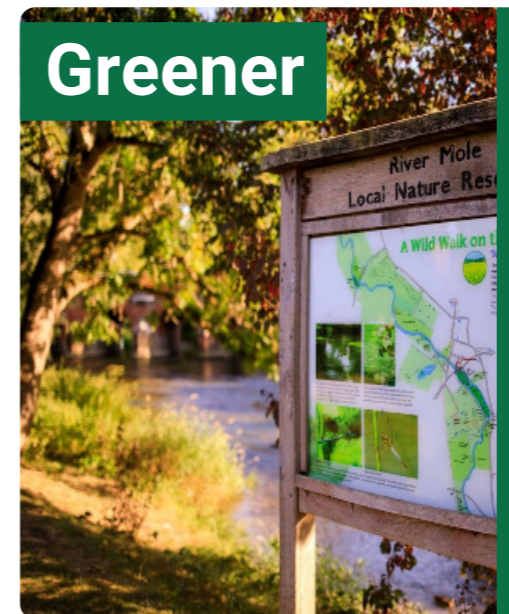
- Review our ways of working to make us more efficient, effective, and to improve customer satisfaction
- Increase the digital options available for our residents and businesses, so they have better choice in how, and when, to access our services
- Make sure our customer interactions are managed in a way that provides best value for money and faster, more efficient outcomes for our residents and businesses
- Train and develop our staff so we can continue to improve how we deliver our services, now and in the future



Supporting individuals and communities to lead safe, healthy and fulfilling lives.

We will

- Improve the delivery of affordable and social housing to meet local need
- Focus on young people, the vulnerable and those most in need when planning and delivering services
- Promote health and wellbeing through enabling the provision of sports, leisure and cultural activities and encouraging responsible enjoyment of our parks, open spaces, heritage and countryside
- Work to end rough sleeping and prevent homelessness, ensuring that those who need help can access appropriate support and advice
- Tackle anti-social behaviour by working with partners to promote pride in place and effective enforcement
- Represent the concerns of Mole Valley residents and businesses with partners, central government and other agencies



Greener

Striving to become carbon neutral and maximising opportunities to ensure Mole Valley remains a highly attractive area.

We will

- Protect and enhance the natural and built environment, and ensure our areas of natural beauty and wildlife are well looked after
- Support recycling, waste reduction and measures to improve sustainability
- Promote the development of sustainable infrastructure, with a particular focus on active travel
- Build pride in Mole Valley by focusing on things such as: keeping streets clean and litter free, promoting responsible dog ownership, being tough on flytipping and supporting community volunteering
- Work towards becoming a carbon neutral organisation by 2030 while using our role as place leader to influence carbon reduction across Mole Valley
- Influence partner agencies to prevent and lessen the impact of environmental issues, focusing our efforts on water quality, air quality and flooding



Opportunity

Enabling a prosperous local economy with thriving towns and villages.

We will

- Facilitate sustainable development that takes into account social, economic and environmental factors, including protection of the Green Belt
- Support new and existing businesses to thrive and achieve their growth aspirations
- Lead the transformation of Leatherhead town centre and drive the implementation of Opportunity Dorking, while supporting initiatives that bolster other high streets, local businesses and rural areas
- Promote opportunities for local people to develop their skills in order to access suitable employment