



Community Relations
 Basingstoke Campus
 Gresley Road
 Basingstoke
 Hampshire
 RG21 4FS
 Helpline (24/7): 03457 11 41 41

April 2025

Dear neighbour

Railway Improvement Work: Ashtead - Track renewal and level crossing closure

Further to our previous notice, this is a reminder that we'll be returning to carry out essential track renewal (replacement) works to the railway near your property to improve the reliability of the railway in the Ashtead area. The work will take place on 3 individual night shifts from **Wednesday 7 to Friday 9 May 2025**. We're incredibly grateful for your continued cooperation.

We'll be replacing rails and sleepers adjacent to Ashtead station and through Ashtead level crossing with the main works taking place over 3 midweek night shifts of **7, 8 and 9 May 2025**.

During these 3 midweek night shifts, **it will be necessary to close the level crossing** at certain times due to engineering trains and machinery movement at the crossing to keep our teams safe. **We'll provide vehicle access to residents across the crossing as outlined below. We will also have a residents assistance plan and an emergency services response plan in place throughout night shifts.**

Ashtead Level Crossing – Vehicle & Pedestrian Access Times

Level Crossing Dates & Times	Level Crossing Access
00:30 to 05:00 Wednesday 7 May	Closed - Full Road Closure – No vehicle or pedestrian access across level crossing
00:30 to 05:00 Thursday 8 May	Closed - Full Road Closure – No vehicle or pedestrian access across level crossing
00:30 to 05:00 Friday 9 May	Closed - Full Road Closure – No vehicle or pedestrian access across level crossing

The level crossing closure times are detailed in the table above.

The pedestrian diversion routes will be via Ashtead station footbridge and the cattle-creep underpass.

Car Parking & Residents Taxi Service

We are currently confirming car parking arrangements for these nights. If you need further information, please contact us via our helpline 03457 11 41 41 for the maintenance team to be alerted quoting Ashtead level crossing closure.

Our Digital Lineside Notification services is now available.
 Please sign up to start receiving notification by scanning the QR code or visiting the link:
<https://www.networkrail.co.uk/sign-up/>



ELR: BTH3 16m 0308 to 16m 1232

There will be no charge for parking during these dates and times and the automatic number plate recognition system cameras will be switched off. There is no need to supply vehicle registrations to us or purchase a ticket from the pay machines during these time periods. In the unlikely event a fine is generated in error, please contact us immediately via the helpline number at the bottom of this letter and we will rectify this.

Mini-Bus at the level crossing

For residents who choose to leave their vehicles in Ashtead station car park, there will be free mini-buses available to take you to/from your property.

If you need to contact our teams outside of these times, then please use the helpline at the bottom of this letter.

Emergency Services Response

If you have an emergency, call 999 as normal. The 999-control room will contact our Network Rail site representative, we will pause works immediately, clear the crossing area and install a temporary bridge.

Contact us

If you have any questions or concerns, contact our **24-hour helpline on 03457 11 41 41** quoting ***“Information request - Ashtead Track Renewal (level crossing closure).”***

Yours sincerely
Community Relations, Wessex route

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