

PPG update for 2025

We have had another busy and successful year working in collaboration with the Practice including;

- Patient Survey: identified key concerns, and discussed priority actions with the Practice
- Assisting the Practice on communications for the Digital Front Door
- Supporting the Practice in exploring options for Linden House premises
- Coordinated a joint consultation with Ashted RA and St Stephen's on the primary care impact from proposed local developments
- Produced 10 monthly newsletters.
- Assisting in 2 Flu Clinics, 1 atrial fibrillation day & a charity walk.



We will be back in February after a short Christmas break.

We wish everyone celebrating,
*A Happy and Healthy Christmas
and New Year! - PPG*



AMP

Opening Times

over the Festive Season

OPEN as usual 08.00-18.30 until 24th December

CLOSED 25th & 26th December



**OPEN as usual 08.00-18.30
29th, 30th 31st December**

CLOSED Thursday 1st Jan

OPEN as usual from Friday 2nd Jan 2026

Other ways to see a GP and get medical help

**OUT OF HOURS
DHC 01306 771125**

111 OPEN 24 hours



 **Order your prescriptions by** 
15th December to collect before Xmas

**Access and order your repeat prescription
through the NHS App/ AMP website today.**

**times may vary over the Christmas season.*

Practice News



All Day Online Access Working Well

As mentioned in previous newsletters, patients can now request future appointments, request repeat prescriptions and contact the surgery up to 24 hours* a day.

Running now for the past couple of months; this has proved very successful. Those that prefer to phone the surgery or even visit in person to speak with reception, are still able to do so but with this new system the practice has witnessed a slight easing of the phone lines which means that patients that need to get in touch with the surgery urgently or for an 'on the day appointment' are finding it easier to get through than before.

(*see AMP website or November newsletter for details)

Introducing Ashleigh!



Shorter call queues, happier patients!



Introducing our digital assistant Ashleigh!

Access your health and care services without needing to speak to the doctor first!



Coming soon!

Ashlea Medical Practice



Thank you to our patients from AMP

Ashlea Medical Practice wishes to thank its patients for their continued support.

*Wishing all our patients celebrating,
a Very Merry Christmas and a Happy New Year!*

Practice website:

www.ashlea.nhs.uk



Call 8-10am for an URGENT Appointment

Call AFTER 10am for Non-Urgent app



Contact PPG (non-medical patient volunteer group)
ashlea.ppg@gmail.com

Linden House 01372 375666



Gilbert House 01372 276385

Young Fundraisers

Over
£1,000
raised!

A final update on our latest fundraiser that we ran throughout summer.

The hard work and dedication of the children of Ashlea Medical Practice staff paid off with a fantastic total of **£1,100 raised**.

50% of these funds will go directly back into Ashlea Medical Practice to be used for goods and services for Leatherhead and Ashted patients.

50% has been donated to the Leatherhead Community Hub which provides services for every age group within the community and address poverty, mental health, isolation, family breakdown and lack of early years provision.



Thank you to everyone who donated!

Thank you to the whole AMP Team

The PPG would like to express its heartfelt thanks to the whole team at Ashlea Medical Practice.

From the GP's, Nurses and the rest of the medical team, the Patient Care Co-ordinators, Patient Services Managers Elaine & Maya and everyone that makes up the admin team - thank you for everything you do.

We would also like to extend a massive thank you to Dr D Yacob, Dr P Williams and Practice Manager Laura for their dedication to helping the PPG do what we do - all year round.

Thank You and Merry Christmas!



Support at Christmas

Open 24/7 365 days of the year

NHS Mental Health Crisis Helpline:

0800 915 4644

Shout:

Text "SHOUT" to 85258

for confidential 24/7 crisis text support.

Samaritans:

Call 116 123

to talk to Samaritans

Childline:

Call 0800 1111

to talk to Childline if you're under 19

Flu and Respiratory Syncytial Virus (RSV)

● **Flu** activity has been picking up and is circulating at low levels right now throughout England, though it's a bit earlier than usual this year.

There are also higher numbers of flu cases, especially among children and young adults 15-25 age group, with an increase in hospital admissions.

● **RSV** has increased and is circulating at low levels. Hospitalisation rates for RSV are rising in the under 5s.

Ashlea Medical Practice offers free vaccines to help protect you from both of these nasty viruses.

If you think you might be eligible and have not yet been vaccinated then please get in touch by phoning the surgery.



For more information about Flu and RSV and to check eligibility please click images or scan QR code





If you're alone at Christmas and wouldn't mind some company, why not join one of the Christmas lunches or dinners in your local community?

click [here](#) or scan  for info

Surrey Community Christmas Lunches 2025

Reading this printed out in the Surgery or on facebook?

ashlea.ppg@gmail.com

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